



Devon and Cornwall Police and Crime Panel
16th September 2022

Police and Crime Plan 2021-25 Scorecard

1. The Police and Crime Plan 2021-25 sets out the Commissioner's vision for 'safe', 'resilient' and 'connected' communities, delivered through four community priorities; violence, anti-social behaviour (ASB), drugs and road safety.
2. The Police and Crime Plan Scorecard monitors the performance metrics set out in the Plan and is presented to the Panel at each meeting. The scorecard includes the National Crime and Policing Measures, as well as local indicators for each priority area.
3. In January 2022 the Panel recommended that the Commissioner introduces a performance assessment system to help monitor progress against the measures. Therefore, the updated scorecard has introduced a RAG rating (Red, Amber Green) system. The application of the new assessment system aims to provide greater clarity and transparency on the progress towards delivering the Police and Crime Plan outcomes by indicating a preferred direction of travel and applying a RAG assessment where possible.

Performance Assessment

4. The new performance assessment systems includes:
 - a preferred direction of travel
 - a RAG assessment based on levels of variance from the baseline period and the preferred direction of travel (Variances detailed in Table 1 below).
5. The direction of travel indicates whether success is considered to be an increase or decrease in the metric where a preference is identifiable. For some metrics it is not possible to assess whether an increase or decrease is preferable. For example, an increase in domestic violence crime could be interpreted as a positive reflection of victims' confidence in reporting. Conversely, an increase in reports could reflect a 'real' increase in victimisation and therefore a negative outcome. Similarly, an increase in drug related offences may appear to be a negative outcome, but is influenced by proactive policing and positively takes more drugs and dealers off our streets. These metrics are identified in blue notifying that a trend status has not been assigned.

Table 1:

Direction Of travel	Variance compared to baseline
△▽	2.5%+/- than baseline
▷	= to baseline and less than 2.5% higher or lower than baseline

Table 2:

Interpretation of trend	
Indicative of positive trend	
Indicative of stable trend	
Indicative of negative trend	
Trend status not assigned	

6. Following feedback at the July Police and Crime Panel meeting the OPCC provided Members of the panel with a further briefing in August on the new performance assessment system and trend status. Further explanations of each measure where a trend status has not been applied can be found in the Appendix.

Key updates from since last Panel

7. The most significant changes in trends since last reported in July 2022 are outlined below:
- Decrease in discharge of a firearm offences in last quarter
 - Organised Drug disruptions: increased to 657 in last 12 months, which is more than double the number recorded in the 12 months to June 2021 (reflective of targeted drug disruption operations including Op Medusa)
 - Victim based reported crime: increased from 82,309 offences in May, to 86,878 offences in June (5.5% increase in 2 months)
 - Hate crime: continues to rise, but at a slower rate than has been seen in previous months (2.8% increase since March)
 - 999 wait times: continue to increase, now at 23 seconds which is 6 seconds longer than was reported to the July Panel
 - 101 P1 wait time: continues to increase, now at 17 minutes, almost 5 minutes more than was reported to the July Panel
 - 101 P2 wait time: continues to increase, now at 37 minutes, almost 9 minutes longer than was reported to the July Panel

Contact for further information

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